SIT20322 CERTIFICATE II IN HOSPITALITY

Delivered in partnership with Blueprint Career Development RTO 30978

Why study this course?

The **SIT20322 Certificate II in Hospitality** introduces students to the fast-paced and customer-focused hospitality industry. This practical course is suited to students interested in cafés, restaurants, events, tourism, accommodation, and food and beverage service.

Students will gain foundational skills and knowledge to support entry-level hospitality work and future study pathways.

Students will develop skills in:

- Customer service
- Food hygiene and safety
- Workplace health and safety
- Teamwork and communication
- Social and cultural awareness
- Responsible service practices

Pathway options may include:

This qualification may support pathways into roles such as:

- Barista
- Food and beverage assistant
- Café or restaurant team member
- Hospitality trainee or apprentice
- Further study in Hospitality

What will students achieve?

On successful completion, students may achieve:

- SIT20322 Certificate II in Hospitality
- Up to 4 QCE credits
- Skill development opportunities in RSA and RSG-related practices

Practical Placement / Shifts

As part of this course, students are required to complete 12 hospitality shifts to develop and demonstrate practical workplace skills in a real or simulated hospitality environment.

Units of Competency

Unit code	Unit name
SITXWHS005	Participate in safe work practices
SITXCCS011	Interact with customers
SITXCOM007	Show social and cultural sensitivity
SITHIND006	Source and use information on the hospitality industry
SITHIND007	Use hospitality skills effectively
BSBTWK201	Work effectively with others
SITXFSA005	Use hygienic practices for food safety
SITHFAB021	Provide responsible service of alcohol
SITHFAB025	Prepare and serve espresso coffee
SITHCCC024	Prepare and present simple dishes
SITHFAB024	Prepare and serve non-alcoholic beverages
SITHCCC025	Prepare and present sandwiches

Course Fees

VETiS-funded students
Eligible students may access VET in Schools funding for this qualification. Where eligibility requirements are met and VETiS funding is used, the course may be delivered at no cost to the student.

Fee-for-Service students
Students who are not eligible for VETiS funding, or who do not access VETiS funding for this course, may enrol on a Fee-for-Service basis.

Fee-for-Service cost: $1,320 per student